

News Release

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IP Shelbyville Foodservice Plant Recognized with 2008 Supplier of the Year Award by HAVI-Perseco for McDonald's Business

SHELBYVILLE, Ill. – August 12, 2009 – In recognition of their outstanding customer service and quality performance, International Paper's Shelbyville, Ill., Foodservice facility was recently honored by HAVI-Perseco with the 2008 Quality Supplier of the Year for their work with McDonald's.

"Serving our customers well is at the heart of what we do each day at Shelbyville, and being recognized with an award like this is a true testament to that spirit," said Bob Eades, IP's plant manager, Shelbyville. "We could not have achieved this level of customer satisfaction without the hard work and attention to detail of every person in our facility as well as on our customer service and sales teams – thank you!"

The Shelbyville team was selected for this prestigious award out of the 140 suppliers that HAVI-Perseco works with to supply the McDonald's system. The award was based on outstanding performance in the areas of quality, sales, customer service and manufacturing excellence. As one of the suppliers of cold cups and lids for McDonald's restaurants around the country, the Shelbyville team has achieved "best-in-class" status on McDonald's supplier scorecard for the past three years.

Sam Messina, senior director, quality, Perseco, visited the plant last week to recognize the Shelbyville team with the award, and noted that it was his "pleasure and honor" to be there. Messina toured the facility and talked with employees while on site.

"Since I began working with Shelbyville two years ago, I've seen their outstanding commitment and dedication in action, and I'm thrilled that McDonald's has now recognized the team through this competitive process," said Steve Sullivan, IP's global account manager, Perseco. "Congratulations on a well-deserved recognition!"

About International Paper

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